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CONFIRMATION NO. 9769

<b>SERIAL NUMBER</b> 10/790,645	<b>FILING OR 371(c) DATE</b> 03/01/2004 <b>RULE</b>	<b>CLASS</b> 714	<b>GROUP ART UNIT</b> 2113	<b>ATTORNEY DOCKET NO.</b> 60001.0120USD1/MS150527.2		
<b>APPLICANTS</b> Kirk A. Glerum, Redmond, WA; Matthew J. Ruhlen, Redmond, WA;						
<b>** CONTINUING DATA *****</b> This application is a DIV of 09/602,284 06/23/2000 PAT 6,708,333						
<b>** FOREIGN APPLICATIONS *****</b>						
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 05/21/2004</b>						
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance		<b>STATE OR COUNTRY</b> WA	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 6	<b>INDEPENDENT CLAIMS</b> 2	
Verified and Acknowledged Examiner's Signature <i>[Signature]</i> Initials <i>CE</i>						
<b>ADDRESS</b> 27488						
<b>TITLE</b> Method and system for reporting failures of a program module in a corporate environment						
<b>FILING FEE RECEIVED</b> 770	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			